

# Downtown Langley Merchants Association "Gold Star Program"



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## “Gold Star Program” Rating System

### Overall rating process:

- ★ **Bronze Star Rating** (Somewhat Accessible/No major barriers)
- ★★ **Silver Star Rating** (Reasonably Accessible/Meets minimum standards)
- ★★★ **Gold Star Rating** (Excellent Accessibility/Exceeds minimum standards in many areas)
- ★★★★ **Platinum Star Rating** (Exemplary Accessibility/Fully accessible in all aspects)

### Criteria for “Gold Star” Accessibility Program:

**Not Accessible:** Facilities that have made no efforts to become accessible, and/or have significant barriers to physical accessibility for people with disabilities, temporary disabilities, and access needs are deemed not accessible.

★ **Bronze Star Rating** (Somewhat Accessible/No Major Barriers): Facilities that meet current building code requirements for access, but have not gone beyond minimal requirements will receive a single star. Older facilities that are not required to be up to current building code requirements but have made efforts to upgrade to code will also receive a single star, as long as entrances, washrooms and customer areas are reasonably accessible to most people with disabilities, temporary disabilities, and access needs.

★★ **Silver Star Rating** (Reasonably Accessible/Meets Minimum Standards): Meets all of the requirements of the single star, PLUS most people with disabilities, temporary disabilities, & access needs can reach all areas of the facility and can use all amenities generally available to the public.

★★★ **Gold Star Rating** (Excellent Accessibility/Exceeds minimum standards in many areas): Meets all of the requirements of the double star, PLUS entrances, washrooms, seating and circulation meet ideal accessibility standards as identified in the check list.

★★★★ **Platinum Star Rating** (Exemplary Accessibility/Fully accessible in all aspects): Goes beyond the standards in the checklists by providing a high level of accessibility, comfort and convenience for people with disabilities, temporary disabilities, & access needs. These facilities can be considered “models of accessibility”.

## **Summary of Participating Businesses**

### **Accommodation in the City of Langley**

Coast Hotel and Convention Center 20393 Fraser Highway  
Days Inn and Suites 20250 Logan Avenue

### **Restaurants in the City of Langley**

Ashoka Indian Food 20530 Fraser Highway  
Cielito Lindo 20491 Fraser Highway  
Me-N-Ed's Pizza Parlor 20270 Fraser Highway  
Morning Glory Café & Custom Catering 20488 Fraser Highway  
Sakura Sushi 20493 Fraser Highway  
Viva Mexico #103-20505 Fraser Highway  
Tasty Choose 20436 Fraser Highway

### **Other Commercial Establishments Audited in the City of Langley**

**Animal Services and Stores:**  
Big Dog Little Dog Bakery 20478 Fraser Highway  
Dogado Inc. 20616 Eastleigh Crescent

**Art Supplies/ Hobbies/ Crafts:**  
Fraser Valley Art Glass 20471 Douglas Crescent

**Barbers:**  
Friends Barbershop 20487 Fraser Highway

**Beer & Wine on Premises/ Liquor:**  
Crescent Wines 20535 A Douglas Crescent

**Books & Services:**  
The Bookworm 20438 Douglas Crescent

**Computers and Electronics:**  
iCOMPUTE 20571 Fraser Highway

**Fashion:**  
Something About Shoes...! 20464 Fraser Highway

**Financial Institutions:**  
TD Canada Trust #3 - 5501 204 Street

**Florists:**  
K & J Flowers & Gifts 20231 Fraser Highway

**Health Service and Products:**  
Comfort Plus Wellness Products 20437 Fraser Highway  
Saje Natural Wellness 20502 Fraser Highway

**Home Décor and Giftware:**  
A Spot of Africa 20506 Fraser Highway  
The Passionate Home 20526 B Fraser Highway  
Three Wishes Home Décor & Fine Arts 20416 Fraser Highway

<b>Medical – Therapy &amp; Massage:</b> Dr. Andrews Chiropractic & Wellness Clinic The Q Healing Centre Inc.	#204 – 20436 Fraser Highway 20443 Fraser Highway
<b>Music:</b> Krazy Bob’s Music Emporium	20484 Fraser Highway
<b>Optical:</b> Lens R Us Optical Inc.	#4 - 20555 56 <sup>th</sup> Avenue
<b>Pharmacies:</b> Medicine Center Pharmacy Langley Valley Green Pharmacy Ltd.	#107 - 5501 204 <sup>th</sup> Street 20557 Douglas Crescent
<b>Printing/ Copying:</b> Miracle Printing	20564 56 <sup>th</sup> Street
<b>Seafood and Fish Stores:</b> 1 Fish 2 Fish	20534 Fraser Highway
<b>Tailors:</b> And Sew On...	20538 Fraser Highway

## **Audit Results: Accommodation in the City of Langley**

### **Coast Hotel and Convention Center** ★★½ (Gold Star Rating)

20393 Fraser Highway  
 Langley, BC  
 V3A 7N2  
 Telephone: 604-240-3679

The Cascades Hotel and Convention Center is one of the newest in the City of Langley. It’s appealing and inviting atmosphere allows all customers to have a relaxing and warm experience.

It has plenty of designated accessible parking, with the proper dimensions as well as a pedestrian walkway indicated by yellow stripping leading from the parking area to the sheltered entrance.

When accessing the building there are excellent rollover curbs, a covered drop off area, and automatic sliding doors. The lobby is extremely roomy with wheelchair friendly counters, and plenty of places to sit or rest. The lobby elevator leading to the various suites of the hotel is equipped with Braille signage, tactile signs on the doorjamb at each floor, buttons that are easy to reach as well as an emergency telephone.

All washrooms meet access requirements.

There are two highly accessible rooms in the Cascades Hotel and Convention Center that have a visual emergency alarm indicator, a bathtub with a pull down seat and plenty of grab bars present. The restaurant located on the first floor is very inclusive – the buffet is wheelchair accessible, and there is sufficient room to manoeuvre a mobility aid.

In addition to the Cascades Hotel and Convention Center, the Casino and Summit Theatre are highly accessible and have great circulation.

### **Days Inn and Suites ★★ (Silver Star Rating)**

20250 Logan Avenue  
Langley, BC  
V3A 4L6  
Telephone: 604-539-0100

Days Inn and Suites, which is located beside Tim Horton's, offers three accessible parking spaces that are in close range to the front entrance.

The sheltered entrance way is well designed for all customers, equipped with a spacious lobby, and moveable seating to accommodate a wheelchair user. Also, the public washroom is well designed, accessible, and convenient.

There is a guest room that is fully accessible with sufficient room to manoeuvre a wheelchair or scooter, low pile carpeting, and a visual alarm system. The guest room washroom is equipped with lever door handles, a well-situated toilet with a good transfer area, a sink with good clearance for a wheelchair user, and a bathtub with bars installed surround.

### **Audit Results: Restaurants in the City of Langley**

#### **Ashoka Indian Restaurant ★★ (Silver Star Rating)**

20530 Fraser Highway  
Langley, BC  
V3A 4G2

Along the one-way of Langley, this restaurants patrons have access to plenty of accessible designated parking on street, close to the restaurants entrance. These spots have the proper dimensions, enforcement, and signage.

The entrance way, and the interior of the restaurant (service counter and buffet counter) are all accessible. One of the washrooms (the women's) is accessible; however there is no sign on the door indicating this. The service and eating area has non-slip flooring and is well lit.

#### **Cielito Lindo ★★½ (Gold Star Rating)**

20491 Fraser Highway  
Langley, BC  
V3A 4G3  
Telephone: 604-539-5222

This little restaurant has easy access to designated accessible parking on the main street of Langley. The parking spots have proper signage, dimension, and enforcement.

Although small, this facility's inside eating area and service counter are accessible. If preferred there is a wheelchair accessible eating area outside the restaurant, where customers can view the diverse shops or activity that is taking place on the one-way. This restaurant also sells various items pertaining to Mexican cuisine and products. Come enjoy the taste and feel of Mexico at Cielito Lindo.

### Me-N-Ed's Pizza Parlor ★★☆☆ (Gold Star Rating)

20270 Fraser Highway  
Langley, BC  
V3A 4E6  
Telephone: 604-534-3400

This high quality, vibrant, and welcoming restaurant is one of the most accessible and inclusive in the City of Langley. There is a parking lot that offers various accessible parking spaces located behind the facility, only a short distance from the entrance way.

Even though one section of the restaurant is raised with steps leading up to it, the rest of the facility is easy to navigate in a wheelchair, offering patrons many choices and a feeling of total inclusion. There is also a patio located on the side of the building that is fully accessible to all customers. The accessible unisex washroom is well placed, well lit, and in general the atmosphere is very welcoming.

Come enjoy this family restaurant that specializes in unique and healthy pizza creations.

### Morning Glory Café ★★☆☆½ (Gold Star Rating)

20488 Fraser Highway  
Langley, BC  
V3A 4G2  
Telephone: 604-532-8835

Contact: David Woodford  
[dawoodford@hotmail.com](mailto:dawoodford@hotmail.com)

Designated accessible parking that has the proper signage, dimensions, and enforcement is located just a short distance from this cafes entrance way.

All seating areas are fully accessible – tables are at an adequate height to accommodate various types of mobility aids and all seating is moveable. All areas of the café are spacious enough to provide movement for all customers. The accessible washroom facility is excellent.

In addition to Morning Glory Cafes high level of accessibility and inclusion, they offer high quality customer service.

### Sakura Sushi ★★☆☆½ (Silver Star Rating)

20493 Fraser Highway  
Langley, BC  
V3A 4G3  
Telephone: 604-532-0400

This restaurant is located off the one-way street of Langley, where all designated accessible parking has proper dimensions, signage, and enforcement.

Although this facility is fairly small, the entrance along with the eating area and service counter is accessible. The restaurant shares its fully accessible washrooms with the restaurant, Cielito Lindo next door.

Come enjoy this tranquil restaurant and its diverse cuisine.

### Viva Mexico ★★ (Gold Star Rating)

103-20505 Fraser Highway  
Langley, BC  
V3A 4G3

This colourful and inviting restaurant has accessible designated parking on the one-way of Langley and is located in one of the signature strip malls. All parking has proper signage, dimensions, and is strictly enforced.

Hallways, eating areas, and washrooms are equally accessible. The restaurant shares a unisex accessible washroom with the rest of the strip mall, which is completely accessible, meeting all the required accessibility standards.

In addition to being fully accessible and inclusive, this restaurant is well lit, welcoming, and offers a little taste of Mexico.

### Tasty Choose ★★ (Gold Star Rating)

20436 Fraser Highway  
Langley, BC  
V3A 4G2  
Telephone: 604-539-9434

This little café is located on the one-way street of Langley where there is accessible designated parking available. All parking spaces are the proper dimensions, equipped with the proper signage, and enforcement.

Located in front of the café is a well-sheltered seating area, which has moveable chairs and wheelchair friendly tables. Inside is as roomy as possible, with adequate space to manoeuvre a wheelchair or mobility aid. The service and seating area is accessible with good lighting, and visible sandwich/ information boards.

**Note:** All areas of this café are accessible except for the washroom facility. Although the paper towel dispenser, sink, mirror, and toilet are accessible – the toilet paper holder and grab bar is too far from the toilet. Because the washroom is shared by all businesses in the building Tasty Choose cannot remodel or renovate the facility.

## Audit Results: Other Commercial Establishments in the City of Langley

### Animal Services and Stores:

#### Big Dog Little Dog Bakery ★★ (Gold Star Rating)

20478 Fraser Highway  
Langley, BC  
V3A 4G2  
Telephone: 604-534-1500

Big Dog Little Dog Bakery is a fun, unique shop that offers every service, product, and treat you'll need for your cats and/or dogs. They offer training, grooming, treats (both baked and packaged), toys, food, outfits, and so much more.

Located on the one-way of Langley, this store has plenty of accessible designated parking spaces with the proper signage, dimensions, and enforcement.



Upon entering this large and welcoming shop, one will notice the huge selection of product, which is scattered throughout. The shelving that displays the items offered is accessible to all, however some product is out of reach therefore assistance is needed. All aisle ways are quite wide allowing space for all customers to be mobile. The store is very well lit and has a wheelchair accessible service area. Baked treats and refrigerated items are kept at an accessible height for all to view. There is a visual/ audio motion detector to notify staff when a customer has arrived; therefore ensuring all customers will be welcomed and assisted if needed. If you need any products or services for your cats and dogs come see what this high quality store has to offer.

**Dogado Inc.** ★★<sup>3/4</sup> (Silver Star Rating)

20626 Eastleigh Crescent  
Langley, BC  
V3A 4C4  
Telephone: 604-532-1800

Dogado Inc. offers both grooming and daycare for dogs, big and small. There is parking located a short distance from their business to accommodate customers; however there is no parking designated accessible. In front of the shop there is a large curb, which makes it difficult for anyone using a mobility aid, walker, or baby stroller to access the sidewalk from the street. It is suggested that those using mobility aids etc. access the sidewalk from the curb cut located in the parking lot.

The service area of this facility is spacious, well lit, and has an accessible service counter. There is also seating available for customers. All staff are very welcoming and customer service oriented.

**Art Supplies/ Hobbies/ Crafts:**

**Fraser Valley Art Glass** ★★★ (Gold Star Rating)

20471 Douglas Crescent  
Langley, BC  
V3A 4B6  
Telephone: 604-539-9977

Fraser Valley Art Glass is a unique little shop in our compact downtown that offers a variation of Stained Glass creations, and products. Whether you want to have a custom piece made, a repair done on a previous art form, or simply make a purchase to create your own piece of art, this is the place to come!

The store is located on Douglas Crescent where there is no designated accessible parking; however, directly in front of and across from Fraser Valley Art Glass there is plenty of parking available.

This little shop is well lit, with stained glass examples and displays scattered throughout. All products, and items available to purchase are located on shelves throughout the store – both low and high. When purchasing most glass product, assistance is needed due to the variations and fragility of material. In addition, to the glass products there are books, guidelines, and accessories pertaining to Stain Glass that are at an accessible height for all.

Come see the various possibilities of Stained Glass at Fraser Valley Art Glass.

## **Barbers:**

### **Friends' Barbershop** ★ ½ (Bronze Star Rating)

20487 Fraser Highway  
Langley, BC  
V3A 4G3  
Telephone: 604-530-8584

Friends Barbershop is located on the one-way street of downtown Langley where all designated accessible parking has the proper dimensions, signage, and enforcement. Located immediately in front of the barbershop is an accessible parking space – wide enough for two normal sized vehicles – with a well-situated curb cut leading to the sidewalk.

The shops entrance way is quite narrow; therefore those using mobility aids would need assistance when entering the store. The barbers are always watching for customers therefore when assistance is needed, they are prepared to provide this.

Inside the shop there is the option of using a ramp or the steps to reach the main area. All hair stations are very well lit with mirrors at an accessible height, moveable barber chairs, and adequate room to manoeuvre a mobility aid. Moveable sitting and tables in the waiting area are provided for customers.

Overall this facility is very accessible and inclusive; however the entrance way could be a barrier for those with disabilities.

## **Beer & Wine on Premises/ Liquor:**

### **Crescent Wines** ★★½ (Silver Star Rating)

20535A Douglas Crescent  
Langley, BC  
V3A 4B6  
Telephone: 604-539-9777

[langley@crescentwines.com](mailto:langley@crescentwines.com)  
[www.crescentwines.com](http://www.crescentwines.com)

Specializing in on premises wine making, this shop is located on Douglas Crescent where accessible parking is a short distance from the entrance. A private parking lot is located immediately in front of the winery.

There are two lifts connecting the parking area to the sidewalk, which can accommodate most sizes of strollers and mobility aids. Inside the winery is well lit and offers plenty of space to manoeuvre around the facility. The service counter is at a very accessible height and has moveable chairs located in front of it to accommodate a wheelchair user. In addition to the seating at the service desk, there is an accessible table and chairs available to customers.

## **Books & Publishing:**

### **The Bookworm** ★½ (Bronze Star Rating)

20464 Douglas Crescent  
Langley, BC  
V3A 4B4  
Telephone: 604-534-9804

The Bookworm is located on Douglas Crescent where there is no designated accessible parking available. There is a private parking lot with various parking spaces just a short distance from the bookstores entrance.

The owner of this establishment has done a great job of organizing and categorizing his wide selection of novels; however the shelving creates narrow walkways that could interfere with ones ability to be mobile within the store. For smaller wheelchairs, mobility aids such as walkers or crutches, and baby strollers the shop is accessible; however for larger mobility aids, the shelving would act as a movement barrier.

## **Computers and Electronics:**

### **iCOMPUTE** ★★★½ (Gold Star Rating)

20571 Fraser Highway  
Langley, BC  
V3A 4G4  
Telephone: 604-539-7745

iCOMPUTE specializes in everything you need when it comes to computer purchase, repair, and service. They offer computers, both new and used, computer accessories, as well as a selection of computer services.

Located in the downtown core, there is accessible designated parking with the proper dimensions, signage, and enforcement close to the stores entrance.

The entrance and service area of the shop is well sized with adequate lighting, and a well placed service counter. There is plenty of room to manoeuvre a wheelchair, walker or mobility aid. All product and product information is on display at a height that is accessible to all. There is also seating available for customers in the service area.

For those of you who need any computer service, product, or repair come visit iCOMPUTE.

## **Fashion:**

### **Something About Shoes...!** ★★★ (Gold Star Rating)

20464 Fraser Highway  
Langley, BC  
V3A 4G2  
Telephone: 778-278-7463

Contact: Nancy  
[somethingaboutshoes@gmail.com](mailto:somethingaboutshoes@gmail.com)

Something About Shoes...! offers a wide selection of fashionable, comfortable, and high quality footwear. This little shop not only targets main stream society but opens their selection to those who have specific fitting requirements.

Located on the one-way of Langley, there is accessible parking with proper dimensions, enforcement, and signage for all customers with access needs.

The shop has an accessible entrance way and a spacious service area. Most shoes and items are at an accessible height; however, assistance is required for some products on display. There is moveable seating throughout the establishment, which accommodates customers with access needs. All pricing information has a font that contrasts with the price tag background. The service counter is a bit high for those using a mobility aid; however, all staff work to accommodate their customers as best possible. Overall the shop is very accessible and inclusive.

### **Financial Institutions:**

#### **TD Canada Trust** ★★☆☆ (Gold Star Rating)

#3 - 5501 204<sup>th</sup> Street  
Langley, BC  
V3A 5N8  
Telephone: 604-514-5160

This financial institution is surrounded by plenty of designated parking spots, which are both the appropriate width and length. The sidewalk leading to the bank and other stores in the surrounding area has various curb cuts to provide access to all customers.

The financial institution is wheelchair accessible, equipped with automatic doors, and two, fully accessible ATMs. The service area is also spacious providing easy access and mobility for all customers. In addition to the bank's high level of inclusion, it is well lit, provides quality service, and is located in the downtown core.

### **Florists:**

#### **K & J Flowers & Gifts** ★★½ (Silver Star Rating)

20231 Fraser Highway  
Langley, BC  
V3A 4E7  
Telephone: 778- 278-8818

This high quality florist offers a diverse selection of exotic flowers, candles, gifts, and home décor; specializing in both on premises sales and worldwide delivery.

Two accessible parking spaces are located immediately to the left of the facility and there are multiple spaces available to customers along the strip where curb cuts leading to the sidewalk are present.

The store is well lit and very spacious, providing plenty of room to manoeuvre any type of mobility aid, or baby stroller. All products available for purchase are located on low tables or shelving units so all customers are able to reach their desired item. Some of the displays are located on high shelving therefore assistance is always needed. The florist does an excellent job of keeping the shop clean and organized.

## Health Service and Products:

### Comfort Plus Wellness Products ★★ (Gold Star Rating)

20437 Fraser Highway  
Langley, BC  
V3A 4G2  
Telephone: 604-539-8200

Contact: Don Aucker  
[comfortplus@telus.net](mailto:comfortplus@telus.net)

For those of you who are looking to purchase mobility scooters - new and pre-owned -, walkers, wheelchairs, transport chairs, daily living aids, and fitness products, this is the place to come. Scooter repair or tire and battery replacement is also one of the many services provided by Comfort Plus and Wellness Products.

Accessible parking with proper signage and dimensions is located close to the store entrance, allowing customers to enter the facility in just a short distance.

The entrance doors lead to a spacious entranceway, and are always left open to provide easy access for everyone. The store has wide aisle ways therefore providing easy mobility. Products are either located in the middle of the shop - all at arms reach - or around the perimeter, where all commonly purchased items are on the lower shelves and all display items on are the floor, stands, or higher shelves. In addition to systematic shelving and organization of the store items, all pricing information and message boards use a large, visible font.

This store welcomes you to come enjoy its high level of accessibility and inclusiveness.

### Saje Natural Wellness ★★ (Gold Star Rating)

20502 Fraser Highway  
Langley, BC  
V3A 4G2  
Telephone: 604-534-1088

Contact: Jen  
[sajelangley@shaw.ca](mailto:sajelangley@shaw.ca)  
[www.saje.ca](http://www.saje.ca)

Saje provides health care solutions without synthetic or chemical ingredients; offering the worlds most natural line of Aromatherapy Remedies and Personal Care Products that pertain to both the well-being of our planet and ourselves. Saje also offers Aromatherapy Seated Chair Massage (Sit taj) for \$1.00 per minute (min. 10 minutes/max. 20 minutes) The Company's Mission is to provide "100% Natural Wellness solutions for healthy living on a healthy planet."

Saje is located on the one-way of Langley, where designated accessible parking is located close to the stores entrance. All accessible parking has proper dimensions, signage, and enforcement. This aromatherapy shop is equipped with proper lighting, and a low tension, well-situated entranceway where the door is usually left open when the weather is adequate.

Upon entering this unique little shop, one would notice that the store is extremely vibrant and calming. Aromatherapy and Personal Care Products are scattered throughout the store, with signage indicating their category or purpose. All signage pertaining to the various sections is easy to read (well-sized dark font on a light background). There is shelving located around the perimeter of the shop as well as in the center, therefore providing easy movement and access for all customers. Due to the wide selection of product, not all items located on the store's shelves are in reach (assistance is always available). One area of the shop may be difficult for a large

mobility device to manoeuvre around; however it is accessible to most small/ normal sized devices.

Each product has a pricing label that is easy to read with dark font on a contrasting background. The pricing information is placed directly below the products (on the glass shelves), so those who are unable to reach the higher shelves can view the pricing information from below.

Come explore the various possibilities of Aromatherapy and Personal Care in this well-organized, earth-friendly, and high quality atmosphere.

### **Home Décor and Giftware:**

#### **A Spot of Africa** ★★☆☆ (Gold Star Rating)

20506 Fraser Highway  
Langley, BC  
V3A 4G2  
Telephone: 604-532-4322

Contact: Bridged Lott  
[aspotofafrica@telus.net](mailto:aspotofafrica@telus.net)  
[www.aspotofafrica.com](http://www.aspotofafrica.com)

Located in McBurney Lane, A Spot of Africa is just a short distance from the one-way street of Langley. All accessible designated parking has the proper dimensions, signage, and enforcement.

This very unique and exotic shop provides high-quality customer service in welcoming atmosphere. All products and displays are scattered throughout the store in an orderly fashion, strictly pertaining to accessibility. All staff make an effort to provide efficient mobility and movement throughout the store. Most pricing information is accessible, however if more information on any product is needed assistance is always there. The store is also well lit with an accessible service counter.

Come explore the various forms of authentic African art, decor and gifts A Spot of Africa has to offer.

#### **The Passionate Home** ★ ½ (Bronze Star Rating)

20526B Fraser Highway  
Langley, BC  
V3A 4G2  
Telephone: 604-532-5931

Contact: Carrie Lee Thachuk  
[carrie@thepassionatehome.com](mailto:carrie@thepassionatehome.com)  
[www.thepassionatehome.com](http://www.thepassionatehome.com)

The Passionate Home specializes in reclaimed & restyled furnishings for the home and garden, where vintage is at its finest. There is a great collection of Shabby Chic, Country Cottage, Antique & Garden Art pieces.

Located in McBurney Lane off the one-way street of Langley, there are various designated accessible parking spaces with the correct dimensions, signage, and enforcement.

Due to the large amount of product and the small size of the store, customers using mobility aids or strollers may find it difficult to manoeuvre around the various displays. The owner does make

a great effort to accommodate all customers' access needs; however is limited due to the small space of the shop.

Regardless of the stores limitations, they have a very welcoming atmosphere, and great customer service.

### **Three Wishes Home Décor and Fine Gifts ★★ ★ (Gold Star Rating)**

20416 Fraser Highway  
Langley, BC  
V3A 4G2  
Telephone: 604-532-9720

Contact: Brad or Kristy McBeth

Three Wishes Home Décor and Fine Gifts offers a range of unique, high-quality product for both the home and garden. There is fine selection of jewellery, candles, wall-art, and plenty more.

Located at the beginning of the one-way street in Langley there is a designated accessible parking space immediately in front of the shops entrance. All accessible parking along the one-way strip has the proper signage, dimensions, and enforcement.

All merchandise is located either around the perimeter or throughout the middle of the shop, providing areas where all customers can be mobile. Most shelving and display tables that organize the common products are accessible, however some items are mounted on the walls or located on higher shelves; therefore assistance is needed. The shop is also well lit with an accessible service counter. Come see the high quality, unique gifts and décor Three Wishes has to offer.

### **Medical – Therapy & Massage:**

#### **Dr. Andrew's Chiropractic & Wellness Clinic ★★ ★ (Gold Star Rating)**

#204-20436 Fraser Highway  
Langley, BC  
V3A 4G2  
Telephone: 604-532-1677

Contact: Dr. Andrew Erjavec & Registered Massage Therapist, Jessica Greysen

Dr. Andrew's Chiropractic & Wellness Clinic provides assistance with acute injuries, chronic conditions and creating a path to wellness. Various other areas they offer assistance in are: chiropractic adjustments, sport injury treatment, pregnancy care, pediatric care, myofascial release, deep tissue massage, exercise and rehabilitation regimes, and strategies for general health and well-being.

This chiropractic and wellness clinic is located on the one-way street of Langley where accessible parking with proper signage, dimensions, and enforcement is provided for customers.

The entrance way and doors of the building are at a very accessible width but door tension could be eased. Dr. Andrews is located on the second floor of the building, therefore an accessible elevator is provided. Once upon the second floor, the chiropractic office is close to the elevator, located on your first right.

The office is spacious providing a large waiting area with moveable seating for wheelchair users and plenty of reading materials. There is also proper lighting that adds to the clean, welcoming atmosphere.

Note: There is no accessible washroom facility. Dr. Andrew shares the washroom facility with additional businesses that are located in the building; therefore, the building owner is responsible for washroom renovations and upkeep.

### The Q Healing Centre Inc. ★★★ (Gold Star Rating)

20443 Fraser Highway  
Langley, BC  
V3A 4G2  
Telephone: 604-533-7303

Website: [www.qhealingcentre.com](http://www.qhealingcentre.com)

Quantum Bodyworks Alternative Healing Center focuses on alternative ways of healing; more specifically focuses on the holistic approach to health. Services offered are Colon HydroTherapy, Wholistic Massage, Lymphatic Drainage, Reiki, Craniosacral Therapy, Registered Counselor, Traditional Chinese Medicine, Homeopathy, Reflexology, and Hot/Cold Stone.

Directly in front of the facility is a parking lot which has accessible parking available – there is a curb cut providing access to the sidewalk.

Overall the store is very spacious providing easy movement inside for all customers. There is a large waiting area for clients, where all seating is moveable and able to accommodate a mobility aid user. This healing center offers very personal service, which contributes to their good level of accessibility and inclusion.

**Note:** The washroom facility is accessible for those using smaller mobility aids, i.e. a walker, or wheelchair but not for those user large mobility aids, i.e. a motorized scooter. The toilet, grab bar, mirror, sink, and paper towel dispenser are all very accessible. Unfortunately the washroom is quite small so there is not an efficient transfer area.

### Music:

### Krazy Bob's Music Emporium ★★ (Silver Star Rating)

20484 Fraser Highway  
Langley, BC  
V3A 4G2  
Telephone: 604-534-5150

Krazy Bob's Music Emporium is Langley's destination to previously enjoyed entertainment. This record store has a fun and relaxed environment with over 3500 square feet and 300, 000 records to choose from. For quality records to video games to movies to comics, this is the store to visit.

Located on the one-way of Langley, designated accessible parking with the proper dimensions, signage, and enforcement is available. An accessible parking space is also immediately in front of the record store.

This shop does a great job of organizing and categorizing its product however due to its wide selection, assistance in locating or accessing some of the items is needed. Overall most aisle ways and service areas of the store are accessible to all customers. Seating is provide.

Staff are well trained in the record business, but more importantly make the effort to assist and welcome all customers, which contributes to their welcoming environment.



## **Optical:**

### **Lens R' Us Optical** ★★½ (Gold Star Rating)

#4- 20555 56<sup>th</sup> Avenue  
Langley, BC  
V3A 3Y9  
Telephone: 604-530-9600

Located in the Highland Village Mall, Lens R' Us Optical shares its various parking spaces with the rest of the stores and shops. There are plenty of parking spaces located close to the entrance; some of them are designated accessible by symbol, not signage.

Overall, this business is very accessible. All aisle ways are spacious providing easy movement, all shelving is as accessible as possible, and the area is well lit. Moveable seating for customers is provided. There are two service areas, one is accessible and one may be a bit high for clients using mobility aids; however the debit machine can extend, and staff can adjust to accommodate the needs of their customers. There is also an accessible table and chairs provided for the fitting and inspection of eyewear.

## **Pharmacies:**

### **Medicine Center Pharmacy Langley** ★★★★★ (Platinum Star Rating)

#4 - 5501 204<sup>th</sup> Street  
Langley, BC  
V3A 5N8  
Telephone: 604-532-1996

This Pharmacy is surrounded by plenty of designated parking spots, which are both the appropriate width and length. The sidewalk leading to the Medicine Center and other stores in the surrounding area has various curb cuts to provide access to all customers.

Overall this pharmacy does a phenomenal job in providing access and inclusion to all of its customers. The entrance has well situated automatic doors, which accommodate all access needs. Shelving systems are at an adequate height to provide customers with easy access to the products offered. Aisle ways and service areas are spacious, with accessible countertops and quality lighting. All products are labelled with large pricing information, where the font contrasts with the background. There is also seating available for those waiting for a prescription or for those who simply need to take a rest. This is one of the most accessible and inclusive pharmacies in the City of Langley.

### **Valley Evergreen Pharmacy Ltd.** ★★½ (Gold Star Rating)

20577 Douglas Crescent  
Langley, BC  
V3A 4B6  
Telephone: 604-534-1332

This Pharmacy is located on Douglas Crescent where there is no designated accessible parking; however, directly to the right, and back of Valley Evergreen Pharmacy there are parking lots with plenty of parking spaces providing easy access to the establishment.

The entrance way is equipped with automatic doors and a large area to manoeuvre any type of mobility aid or baby stroller. All aisle ways are quite spacious providing efficient movement throughout the pharmacy. Shelving and most service areas are accessible to all customers;

however the front counter is a bit high for someone using a mobility aid. The store is also well lit and well maintained with optional seating provided throughout the establishment.

Overall this pharmacy does a great job at accessibility and inclusion.

### **Printing/Copying:**

#### **Miracle Printing** ★★☆☆ (Gold Star Rating)

20564 56<sup>th</sup> Avenue  
Langley, BC  
V3A 3Y8  
Telephone: 604-530-6494

Miracle Printing is located on 56<sup>th</sup> Street where there is only designated accessible parking located across the street in the Highland Village Mall; however throughout the street parking spaces are available.

This facility is quite spacious providing room for all customers to be mobile within the store. Products available on the shelving systems are accessible; however some of the items may acquire assistance to obtain. The service counter is accessible but may be a bit high for those using mobility aids. The store is well lit and offers a seating area for customers.

If assistance is ever needed, most staff are situated at the front of the store help.

### **Seafood and Fish Stores:**

#### **1 Fish 2 Fish** ★★☆☆ (Gold Star Rating)

20534 Fraser Highway  
Langley, BC  
V3A 4G2  
Telephone: 604-532-5226

Contact: Heather Jenkins  
[Blue\\_fish@shaw.ca](mailto:Blue_fish@shaw.ca)

Along the one-way of Langley, this seafood & fish store's customers have access to plenty of accessible designated parking, close to the stores entrance. These parking spots have proper dimensions, signage, and are strictly enforced.

Although the entrance door is not automatic, it is light and easy to open, providing enough space to enter in a wheelchair. The store is very spacious, equipped with proper lighting, accessible shelves, and service counters. The display case is at a great height for all customers to view both the products offered and their prices. All signage, information & product boards, and pricing labels have large, easy to read font on a contrasting background. Most products located on the shelves are easy to access for all, equipped with large font price tags, and product information.

Overall this seafood & fish store does a great job of providing access to all of its customers.

## Tailors:

[And Sew On...](#) ★★<sup>3</sup>/<sub>4</sub> (Silver Star Rating)

20538 A Fraser Highway  
Langley, BC  
V3A 4G2  
Telephone: 604-534-2700

Contact: Carrie

This cozy seamstress shop is located off the one-way street of Langley, where customers have access to accessible designated parking along the strip. The accessible parking spaces downtown have proper dimensions, signage, and are strictly enforced.

This shop is fully accessible; however the entrance door is a bit heavy. For this reason a bell has been attached to the door to notify the owner whenever a customer enters, or whenever a customer needs assistance. Once inside, the atmosphere is very well lit, vibrant, and welcoming. There are seats to take a rest, plenty of room to manoeuvre a wheelchair, and a service counter with an accessible height. All fitting rooms are extremely spacious, and equipped with a bench for seating.

In all this business is extremely well kept and welcoming.